

SUSTAINABLE AND ENVIRONMENTAL BUSINESS PRACTICES AT MILLENNIUM HOTEL ROTORUA

At Millennium Hotel Rotorua we recognise that our business and our activities have an impact on the environment in which we operate, and that it is our responsibility to take steps to achieve sound environmental performance.



Millennium Hotel Rotorua is proud to be a founding member of the Rotorua Sustainable Tourism Charter. There are now over 70 Rotorua Tourism member businesses. The Charter requires members to commit to protect the physical and social/cultural environment.



Millennium Hotel Rotorua has achieved Tourism New Zealand's environmental rating, Qualmark Enviro Silver.

We invite our guests staying in the hotel to join us in our endeavours to reduce our impact on the environment by taking advantage of a number of options made available to you. Each year the hotel strives to move forward in sustainability, and just some of those initiatives include:

- Guest Recycling Centre and in room recycling
- Recycling of all plastic, glass, paper, cardboard, aluminium, food scraps and cooking oil.
- Geothermal Energy used to heat water and for space heating.
- Offering support of the local community, the Hotel is a strong sponsor of local schools, charities, community groups and Clubs.

'GOING GREEN' DOOR CARD

If you are staying more than one night you can choose to have your room partially serviced today. This means we will make up the bed/s, empty rubbish bins and replace any towels left on the floor.

Simply hang this outside your door either before you retire for the evening or before you leave in the morning. We thank you for assisting us with our environmental and greenhouse initiatives.

This is a daily option, so if you decide on any other day of your stay that you would like your room serviced then just remove the card from your door.

Choosing this option saves energy and water consumption. It also saves on our service times, and as a result, funding will be generated daily from this contribution you have made to support a Rotorua based charitable trust, **Wingspan Birds of Prey**.

WINGSPAN BIRDS OF PREY TRUST

We sponsor a captive bred New Zealand Falcon *Karearea* named Millennium. Wingspan is approved and recognised as a conservation leader. The New Zealand Falcon only lives in New Zealand and is a threatened species, in danger of extinction. The trust's aim is to re-establish wild falcon populations in areas they once inhabited. Working together with New Zealand vineyards, these regal native birds customarily prey on starlings, skylarks, finches and other small birds reducing the damage to ripening grapes around harvest time. Wingspan also rescues and breeds New Zealand's Owl Morepork as well as the Australasian Harrier Hawk.

See the hotel lobby display case for more information or visit www.wingspan.co.nz. Wingspan is just 10 minutes drive away and the best time to visit is from 1.30pm daily in time for the stunning bird flight demonstrations at 2pm.

RECYCLING

Guests are invited to recycle all glass, plastics and paper from in their accommodation rooms by simply placing the items beside your waste bin.

Bottles, cans and plastic containers should be rinsed, and papers should be folded to A4 (standard paper) size and stacked. If you have any doubts as to what is and isn't recyclable, please leave it beside the waste receptacle anyway and we can determine this for you.

WASTE

In addition to the recycling options made available to you, there are other ways to assist us in reducing waste.

ENERGY CONSUMPTION

In order to conserve energy and water and reduce the level of detergents and chemicals used and discharged into the environment, we invite you to make a choice on our current practices.

It is our policy to change your bed and towelling linen every day of your stay, but you have a choice. So to make it easy for you, your bed linen will be changed only when the conservation card in your room is placed on the bed, and your towelling only if it is placed in your bathtub or shower.

We have placed energy saving light bulbs where possible in your room, they can sometimes take time to brighten when you turn them on.

The lighting in your room should be turned off when not required or when exiting. Airconditioning should likewise be turned off or on low when exiting the room. Please be aware that it may take sometime to bring your room back to temperature if it has been turned off.

FEEDBACK

We welcome your comments, feedback and suggestions on our environmental practices.